

**JUNOO**

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FREQUENTLY ASKED QUESTIONS

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2024

## GENERAL

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### **Where can I see JUUNOO products in the US?**

Our primary headquarters in the United States is situated in New York City. With a dedicated internal sales team at your service, we're ready to guide you through all our offerings. Simply reach out to us, and we'll take the lead from there, ensuring you receive the support and assistance you need.

### **What products are offered through JUUNOO?**

We provide a diverse selection of demountable walls, glass walls, and PODS, which are essentially a fusion of our walls and glass offerings. This comprehensive range ensures that we have solutions to suit various spatial needs and design preferences.

### **Does using JUUNOO products in my space qualify for LEED points?**

Yes, using JUUNOO products can earn up to 13 points in the current LEED v4.1 ID+C scoring mechanism.

### **How does the buyback system work?**

A JUUNOO wall only needs to be purchased once. Thanks to our handy click system, you can easily disassemble it and reassemble it in another place, even if the height of your building changes. We also offer a buyback guarantee to prevent our modules, panels and pods from ending up in the dumpster. Can't use your walls anymore? Then we will gladly repurchase them from you! This way they immediately get a new life. The buyback value of your purchase will be indicated at the point of sale.

## TECHNICAL

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### **Do you have an overview of all the technical specifications of your products?**

Absolutely, we've compiled all the technical aspects and specifications into easily accessible documents for your convenience. You can find detailed technical specifications for our demountable walls, glass walls, and pods at <https://www.juunoo.com/spec-sheets/>.

### **What is the acoustic performance of JUUNOO products?**

We're delighted you brought up this question because it addresses one of the most misunderstood concerns! Indeed, our walls surpass conventional gypsum walls with three distinct options: Base Click, Acou Click, and Silent Click. These options boast impressive STC ratings ranging from 43 to 58, far exceeding the STC rating of 34 associated with gypsum walls. This underscores the superior soundproofing capabilities of our walls, offering our clients enhanced acoustic performance and peace of mind.



# DEMOUNTABLE WALLS

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## **In a nutshell, what is a JUUNOO wall?**

We build interior walls with the intent to create a modular space. This means that you can rebuild the space with the same materials. The components are designed to dismantle and reuse. If the client cannot reuse the materials JUUNOO also offers a buyback between 10-30% of the original purchase price to take back the material.

## **What is included in JUUNOO's installation scope for the walls?**

- JUUNOO provides detailed drawings of the walls.
- JUUNOO provides the materials such as the metal studs, panels, insulation, and agreed accessories delivered to the jobsite.
- JUUNOO installs the metal studs, panels, insulation. The panels do not require any more finishing afterwards.
- JUUNOO caulks around the wall to ensure a good acoustic & neat finish.
- JUUNOO provides the door opening as requested. Depending on the agreed scope & specification, JUUNOO can also provide & install the door.

## **Does a JUUNOO wall have limitations with mounting weight to the finished wall?**

A certain amount of weight can be mounted to a JUUNOO wall, examples: TV, table, etc. Installation can be done directly on the click panels. For weights above 500lb, an additional reinforcing panel must be fitted behind the click panels.

## **What is the height variance for the metal studs?**

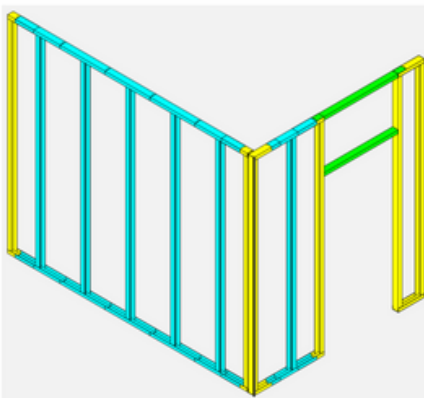
Our system's backbone is formed by telescopic metal studs – uniquely designed in "I" and "C" shapes. The metal stud has a range between 6.6ft to 11.48ft thanks to its telescopic design. This is the size Large.

Note: We have metal studs available to accommodate smaller or larger heights on request. (XS, S, M, L, XL).

## **When do you use the "I" vs. "C" vs. "D" studs?**

If you build an interior wall, you start with installing the "I" stud, this clicks together every 2ft into the next "I" stud. You start and finish every wall with a "C" stud to accommodate the exact width of the interior wall. In case you want to create a door space in your wall, you use a horizontal stud which we call the "D" stud (exists out of 2 pieces).

"I" stud - "C" stud - "D" stud



# OFFICE PODS

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## How customizable are JUUNOO pods?

We've meticulously curated finish options that effortlessly complement a wide range of aesthetics. Swapping out the felt and carpet tiles of a pod is a straightforward adjustment, constituting a simple modification. However, these changes do lead to extended lead times and may have an impact on the price point. On the other hand, modifying dimensions necessitates new engineered drawings. While we're passionate about bringing our clients' visions to fruition, this process incurs a fee and additional lead time. We're committed to accommodating customization while ensuring a seamless experience for our clients and looking forward to working on custom projects with your team!

## Can ventilation (or other HVAC structures), or additional electrical units be integrated into the pods?

Certainly, our dedicated technical team handles that aspect. If you have any further questions regarding this topic, don't hesitate to contact your sales agent for assistance. They'll be more than happy to provide you with additional information and support.

## Can electronics be integrated in the systems into the PODS?

We've meticulously engineered our modules to cater to a diverse array of electronic devices, spanning from TV screens and sound systems to plug systems and beyond. This comprehensive design ensures that your space or enclosure can effortlessly incorporate all essential electronics, facilitating a fully functional and personalized setup. Our POD boasts a plug-and-play feature, complete with an electrical socket equipped with USB AC ports, providing convenience and versatility for your electrical needs.

## Standard pods:



Call 1

111.8 cm x 111.3 cm x 226 cm



Focus 1

232 cm x 111.5 cm x 226 cm



Connect 2

232 cm x 111.5 cm x 226 cm



Connect 3

172 cm x 171.5 cm x 226 cm



Connect 4

232 cm x 171.5 cm x 226 cm



Connect 6

292 cm x 231.5 cm x 226 cm

# DELIVERY & INSTALLATION

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## **How does delivery and installation work?**

At JUUNOO, we work with trusted partners, along with our own internal installation team, to deliver and assemble your order in the fastest way possible. We are flexible to work with you in the way best suited for your organization and the job site.

## **Can I work with my own installer?**

Absolutely! We're passionate about training new installation teams and ensuring they're equipped with the knowledge and skills they need to excel. When you partner with us, you'll gain access to comprehensive training videos covering every aspect of installation. Additionally, our dedicated internal project manager will be on hand to provide guidance and support every step of the way, ensuring a smooth and successful installation process.

## **What are your typical lead times?**

Our typical lead times vary, averaging between 2 weeks to 10 weeks. The majority of our products are readily available in our warehouse located in New Jersey. For our standard walls, delivery can be expected within 1 to 2 weeks, while glass partitions typically require approximately 4 weeks. Standard POD collection is in stock, delivery can be expected within 1 to 2 weeks.

## **How long does it take to install the JUUNOO wall system?**

This will depend on the project size and degree of customization but good news, our wall system is 7x faster to install compared to traditional drywall systems.

## **Other Important Information**

JUUNOO supplies the pods, provides installation and delivery. JUUNOO is not responsible for retaining permit procurement or sprinkler installation. JUUNOO is available to offer recommendations regarding suitable placements within our pod's roof for a sprinkler system and technical drawings reflecting these details. CLIENT is responsible for confirming building requirements, obtaining any permits needed for install, and providing details shown below. Our Call 1 pods are smaller than 4x4 feet which typically do not typically necessitate sprinkler systems.

